

# Booking Procedures and Terms and Conditions between:

**La Saga**  
155 rue Emile Zola  
Pernes Les Fontaines  
84210  
Tel + 33 (0)490 612804

**and**

## **Deposits**

- We will confirm that your reservation has been accepted upon receipt of a 50% deposit of the full rental price into our nominated bank account.
- If the booking is cancelled the deposit is not refunded (It is advisable to take out a travel insurance policy with a cancellation clause to enable you to recover a non-refundable deposit. The policy should also cover you for personal belongings and public liability).
- A refundable security deposit of £500 is payable eight weeks before the start of the holiday.
- The deposit will be refunded as soon as the next available telephone bill is received or within four weeks whichever is sooner. The balance will be sent via a sterling cheque sent to you by post.

## **Payment**

- The balances of the rental, linen hire and security deposit are payable eight weeks before the start date of your holiday.
- An inventory is available for inspection and signature upon arrival and collection of the keys.
- A booking within eight weeks prior to the start date of your holiday requires full payment.

## **What Payment Covers**

- Rental prices include electricity and water (there is no gas supply). From October to April there is a £100.00 per week electricity surcharge.
- Bed linen, towels, tea towels and swimming pool towels are charged at £15 per person per week.
- Telephone charges will be calculated from the French Telecom bill and deducted from the security deposit. Copies of the bill will be sent out with the final accounts on request.

## **Changeover Days**

- This is on a Saturday. We would prefer if you could arrive between 16:00-17:00 as this gives us time to get the house ready for you after the previous clients.
- Departure is by 10.00am on the Saturday morning.

## **Children**

- Babies and children are welcome. We must point out that the swimming pool is unfenced therefore children must be supervised at all times.

## **Pets**

- We are very sorry but we are unable to accept any pets whatsoever.

## **Smoking**

- La Saga is a no smoking house. Feel free to smoke in the courtyard by the pool

## **General**

- La Saga is our home for part of the year and we have built up strong friendships with the neighbours. We would therefore appreciate it if all guests would respect the levels of noise, especially late at night when in the courtyard or in the swimming pool.

## **Swimming Pool**

- To heat the pool there is a charge of £75 per week. We highly recommend that you take out cover to insure against any accidents in or around the swimming pool as use

of the pool is entirely at the guests own risk. Please take a shower before entering the pool to remove excess oil and sun cream.

### **Refuse Collection**

- Please ensure that all your rubbish is put out on Sunday, Tuesday and Thursday evenings for Monday, Wednesday and Friday morning collection. This is very important because if all the rubbish is left until Saturday morning when our house manager comes to clean, it is left outside the house until Monday. As you can imagine a whole weeks worth of rubbish left outside over the weekend doesn't please our neighbours very much.

### **Maximum Number of Guests**

- Please note that La Saga is only available for a maximum of twelve guests. If this number is exceeded then we have the right to cancel the contract with immediate affect.

### **Car Parking**

- There is room for one car outside the house in Emile Zola. Alternate parking is available at the top and bottom of the street. Please note that there is a market on Saturday morning every week at the bottom of the street so parking is not allowed.